

Milan, 23/06/2025

QUALITY AND ENVIRONMENTAL POLICY

The policy stems from an analysis and assessment of the internal and external factors of the context that condition the related processes by developing procedures and indicators designed to mitigate the risks and to manage the opportunities for improvement.

All of METHANOL's activities are undertaken in compliance with the ISO 9001 Quality Management System, the ISO 14001 Environmental Management System and pursuant to the principles of Responsible Care.

METHANOL S.p.A. recognises that its intrinsic features include those linked to satisfying internal and external stakeholders: the care shown to customised service for its clients, the high degree of flexibility with regard to the times and quantities of deliveries, the high quality of products provided and full respect for environmental requirements, in particular by implementing instruments for monitoring resources (such as water and energy sources) in the most efficient and sustainable way possible, with the commitment to reduce waste and emissions to the minimum and to prevent damage to ecosystems by taking account of climate change.

The business acumen of the company is backed up by its know-how in logistics and related services which enables large volumes of liquid and solid products to be transported by road, rail and sea.

METHANOL is committed to using all its capacities and expertise to ensure that it is a reliable and responsible partner with a clear approach to the management and resolution of its clients' problems. In particular, it achieves this by developing solutions that ensure reliability and sustainability in the long term, maintaining a management system that takes account of the requirements including those related to legislation and regulations, health and safety, and sustainability, sharing the principles and values with highly specialised supply chain.

Our main commitments include:

Client satisfaction

- Ensuring reliability, punctuality and tracking of transport services
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- Understanding and satisfying the client's explicit and implicit needs.
- Preventing non-conformity, poor service and delays through accurate planning.

Protecting health, safety and the environment

- Guaranteeing respect for environmental regulations and binding rules related to the transport of dangerous goods and substances.
- Minimising the risks linked to the transport of methanol through agreements with suppliers that guarantee suitable means of transport, planned maintenance and the specific training of its staff.
- Preventing pollution and reducing the direct and indirect environmental impact of our activities, with a special focus on the following:
 - Emissions from means of transport;
 - Prevention of accidental spillage.
 - Consumption of energy resources

Ongoing improvement

- Promoting the ongoing improvement of the integrated system through internal audits, re-examinations by management and corrective actions.
- Monitoring environmental and quality indicators in order to assess performance and intervene promptly.

Involvement and expertise of the staff

- Encouraging professional development and environmental awareness of all its staff, associates and assistants through targeted training courses and assessment criteria of the conformity of the supply chain
- Promoting a business culture based on responsibility, collaboration and approach geared towards improvement.

Responsibility towards stakeholders

- Maintaining a transparent and constructive dialogue with clients, regulators, local communities and other stakeholders.
- Assessing and managing risks and opportunities related to quality and the environment with full respect for obligations of compliance, also taking into account the risks linked to climate change.

The company management is committed to making available the resources necessary for ensuring the ongoing improvement of processes and client satisfaction, respecting the environment and through careful and constant analysis of the context and the ensuing risks and opportunities.

The general objectives and specific objectives linked to process indicators are set out in specific forms and are subject to re-examination by management which is shared online with the staff concerned.

Head Office

